



Travel Information



Flights

Air New Zealand operate services from Sydney every Friday and Monday, Brisbane every Saturday and Tuesday. Air Chathams will commence direct flights from Auckland every Friday from 6 September 2019. Average flying times: Auckland to Norfolk Island 2¼ hours, Brisbane to Norfolk Island 2 hours and Sydney to Norfolk Island 2½ hours.

Dimensions & Population

Norfolk Island is 5 kilometres x 8 kilometres. Its highest points are Mt Bates 318 metres and Mt Pitt 316 metres. Approximately 1800 people live on the island.

Climate

Subtropical with temperatures ranging from 19-28° in Summer and 12-21° in Winter. The water temperature ranges from 19-22° seasonally. The seasons on Norfolk Island are: Spring 01 September - 30 November, Summer 01 December - 28 February, Autumn 01 March - 31 May and Winter 01 June - 31 August.

Banks

The currency is the Australian Dollar. Commonwealth and Westpac Bank branches are located in town. Major credit cards are widely accepted on the island. There is one ATM available at the Commonwealth Bank.

Getting Around

A hire car is required to get around, or you can hire pushbikes. Ask at the Visitor Information Centre about the local Uber service. Livestock roam freely on the roads and have the right of way. General speed limit is 50 km/hr, reduced to 40 km/hr in the town centre. Cars are driven on the left hand side of the road. All drivers acknowledge passing vehicles, this is called the 'Norfolk wave' and visitors are encouraged to also wave ! There is no public transport available.

Clothing

Comfortable and casual all year round. Warmer clothes are recommended for evenings and during the winter months. Remember your hat and sunscreen in the warmer months and a torch for evening walks.

Communications

A local mobile phone service is available when you purchase a local sim card. Global roaming is available for some of the larger phone carriers. Internet WiFi cards are available for purchase for use at hot spot areas around the island. The local paper is published every Saturday, Radio Norfolk (89.9 FM) can be heard daily and the island receives Australian digital TV channels.

Drinking Water

Norfolk Islands tap water is clean & safe to drink. Most drinking water is rain water collected in tanks and some hotels rely upon bore water as their primary source of drinking water.

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Customs/Entry Requirements

For passengers travelling from Australia, passports are no longer required however they are the preferred means of documentation. Anyone travelling between Norfolk Island and Australia will be required to identify themselves. For travel from New Zealand a valid passport is required.

Language

The main language is English, but you will often hear the Islanders speaking the local language which is a mix of Tahitian and Old English, inherited from the Bounty descendants.

Electricity

240 volts AC, 50 cycles and 3 pin plugs. The voltage & frequency sometimes fluctuate. A power surge protection device is advisable for all electronic equipment.

Markets

The Farmers markets are on every Saturday morning from 7.30 am - 10.30 am. The Island Arts and Craft markets are on every Sunday morning from 8.30 am - 11.00 am. Both markets are located in the Bicentennial Complex near the Visitors Information Centre.

Medical

Medical treatment including emergency medical treatment on Norfolk Island is covered by Australian Medicare. Visitors who do not have a Medicare card including holidaymakers from New Zealand are highly advised to have private travel insurance. The Norfolk Island Hospital has extensive facilities including a dental clinic and prescription dispensary.

Postage

Australia Post provide services on Norfolk Island. The Post Office location is at P&R Groceries on the corner of Taylor's Road and Ferny Lane.

Shopping

The town centre is located in Burnt Pine on Taylor's Road, offering GST free and Duty free products. Some shops stock imported goods that may not be readily available in Australia or New Zealand. You can also purchase locally created souvenir items. As well as cafes, the shops are all within an easy stroll of each other. Normal shopping hours are 9.00 am - 5.00 pm. Most shops close all day Sundays, and on Wednesday and Saturday afternoons. Supermarkets are open 7 days a week.

Visitors Information Centre

Located in the Bicentennial Complex on Taylors Road, the Centre is open 7 days a week from 8.30 am. Call in and see the friendly staff who can arrange all your holiday requirements.